

April 22nd, 2011

To whom it may concern:

As a first time home buyer, I couldn't have dreamed of a better agent than Carol. She was always patient, kind, helpful, and persistent. Her watchwords were "we can do better than this" and "you have to love it". We kept at it until that is exactly what happened. When I was ready to walk away, she said "Let me make a phone call"; and Carol got me everything I was looking for, and more. It's a very good thing, because I don't want to deal with anyone but Carol. When it comes time to look for a new home, I'll be working with her again. She comes with my highest possible recommendation.

Kathleen