

October 2, 2005

To Whom It May Concern:

We used Carol Palfrey as our real estate agent to successfully purchase our first home in May 2005. During our 9 months of searching, Carol was very patient and kept us focused on what we really wanted in a home. She easily adjusted from finding us condominiums or townhouses to houses to view as we discovered it was in our best interest to purchase a house not a condominium. Carol has a calm and professional demeanor, we never once felt pressured into our decision to buy our first home.

After looking at one house that was recently renovated we seriously considered making an offer on it, but Carol discouraged this, as it was a very small house and did not have most of the things we wanted. We were excited about the newness that it offered and did not consider if we could live and grow in it, which Carol reminded us that is what we originally wanted. As a result, we did not purchase the house.

We will use Carol again when we purchase our next home and gladly recommend her services to other people.

Sincerely,

Christian Taylor & Kim Baker